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Dear Residents,

The coronavirus (COVID-19) pandemic has thrust our community into unknown territory. Each day is a new and different experience, with some days easier than others. Sometimes it is hard to know what to expect, as many in our community have faced both health and economic impacts that are evolving even as we write this letter.

With the first of the month upon us, we are very aware of the stress this may be causing some individuals. The last thing anyone wants is to lose a safe place to call home. If you have suffered a job loss or other substantial loss of income due to the COVID-19 pandemic and are unable to pay some or all of your rent, we encourage you to [contact](#) our office as soon as possible to discuss potential alternative payment arrangements that may be made to accommodate your situation. We also have a [hardship form](#) that will need to be completed and returned to our office. Please be aware that if you do not contact us to let us know that you have been affected by the impact of COVID-19, we will not know that you may need assistance during these unprecedented times. In addition, we have provided some resource links below. If you are out of work or are a small business owner that has had to shutter your doors, please be sure to explore financial assistance options that are underway at the government level to help support you during this time.

*If you **are not** currently facing a COVID-19 related hardship, please continue to pay rent as usual. Thank you for your cooperation.*

We are all in this together, and if we work as a team, we can weather this storm. It is our hope during the coming weeks and months our elected leaders will take all necessary steps to help provide financial assistance and relief to help mitigate the hardships faced by residents. We value each and everyone of you and will continue to work with you through this time. Please stay home, stay safe and stay well.

Warmly,
Morgan, Amena, Mari & Elizabeth
Rental Department
The Helm Management Co.

If you have questions or concerns, please contact our office:

(619) 589-6222
info@helmmanagement.com

Office Hours:

Mon-Thurs. 8:00am-5:00pm, Fri. 8:00am-3:30pm

For more Information on COVID-19 and how it affects you as a resident, please click on the recommended links below:

Unemployment Claims

https://edd.ca.gov/Unemployment/Filing_a_Claim.htm

https://www.edd.ca.gov/about_edd/coronavirus-2019.htm

Small Business Loans

<https://www.sba.gov/page/coronavirus-covid-19-small-business-guidance-loan-resources>

General Resources

<https://www.appfolio.com/blog/2020/03/financial-resources/>

<https://www.cdc.gov/coronavirus/2019-ncov/downloads/2019-ncov-factsheet.pdf>

<https://www.appfolio.com/blog/2020/03/covid-19-resources/>

<https://www.gov.ca.gov/wp-content/uploads/2020/03/3.27.20-EO-N-37-20-text.pdf>